

# Welcome to Summer 2024 EeRS update

## 10,000 referrals through EeRS milestone achieved



Across the Midlands 70% [885] of 1270 Optometry practices are signed up to EeRS over 17,500 referrals have been made by 15-07-24 on Cinapsis EeRS

Our expectation is that we will reach through the 20,000 milestone quickly and continue to progress well, as more organisations come onstream.

### Birmingham and Solihull ICB

We are pleased to announce that the first Wave of EeRS has been successfully rolled out for the single point of access and community ophthalmology service provided by HealthHarmonie. Optometrists and GPs have had prompt feedback on referrals and referral outcomes since April. At a recent feedback session 'everybody loves its ease of use' Please make sure you check the FAQs.

### What's coming next?

#### UHB

Referrals into UHB (all four sites) will commence with a staged approach expected week beginning 29-07-24

- You will be able to use Cinapsis to send your referral to UHB email inbox.
- This means that all your referrals will be in one place.
- You will be able to select preferred hospital in the pathway, however UHB may triage to a different site.
- You will be able to see that Cinapsis has sent the referral.
- Initially there will be no outcome report from UHB.
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#### BMEC

Referrals into BMEC again will be a staged approach.

- Currently being tested with Sandwell and the Black Country LOC & Practices
- From mid-July the second and third phases will include some BSol contractors

### Coming soon

ISPs and Birmingham Children's Hospital

*Access to referrals will be phased once the local connections have been tested.*

### Latest Cinapsis Features and Updates for Referrers

#### PMS AND CINAPSIS LINKS

Opticabase PMS will be joining iClarity and Optinet Flex in launching their EeRS Integration with Cinapsis in early June. The interface allows the clinical data to be automatically passed from the PMS to the clinical referral form within Cinapsis. If your PMS supplier is one of the above & you are live with EeRS please contact your PMS supplier to activate the integration if you've not already done so.



DICTATION – Cinapsis dictation is now live.

Simply press on the microphone symbol to use the dictation service where it displays on your referral forms.

HELP DOWNLOADING FULL VOLUMETRIC OCTs For those of you who wish to share an existing OCT to improve your patient's referral journey Cinapsis have added an article to the Cinapsis Training to support users with screen shots to 'walk them through' the process on how to download an OCT from Topcon.

Advice on downloading images (whether visual field, OCT slice or full volumetric etc.) from other manufacturers will be added in due course.

If you are interested in contributing an article, please email [midlands.eers@nhs.net](mailto:midlands.eers@nhs.net)

DID YOU KNOW? You can use Cinapsis to ask a patient to share an image or video with you prior to attending your clinic? This could for instance be useful to share an image of an unusual swelling or injury around the eye, prior to the patient attending your clinic.

## Are you onboarded

### YES

Look out for an email from your LOC telling you when UHB and BMEC referrals are open for you.

Let all your staff know.

On the landing page ensure you select the correct service

- BMEC emergency/1week urgent
- Does the referral meet HealthHarmonie inclusion criteria?
- if neither of the above select UHB or BMEC dependent on patient choice and locality
- Wet AMD and Cataract/YAG services may additionally be sent by your usual methods during this implementation phase.

### FAQs

**Can I still use my PMS GOS 18 form.**

Yes, if your contractor mandates this  
The preferred option is to use the Cinapsis forms which have been designed for ease of use and support the minimum dataset an ophthalmologist needs.

**Can I still send my referral by email?**

Please use Cinapsis as you will then have all your referrals in one place.

**Are the photos I take with the mobile app stored on my phone?**

No, all photos taken with the Cinapsis app are stored securely on the Cinapsis cloud, so you don't have to worry about patient pictures ending up on your phone.

**Do Optometrists have to attach an image with every eyecare referral on EeRS?**

No. If you want to attach an image (whether a Visual Field, Fundus Image, OCT volumetric or slice) to support the electronic referral the system provides that functionality. The Midlands EeRS programme does not mandate Optometrists across the region to attach images to every referral.

**Can I print a Referral from Cinapsis?**

Yes. The best way to print a referral is to first download the referral by clicking the Download Case Report button (found in the top right-hand corner) of the referral. Once downloaded, you can open it as a PDF Document and download it from there.

### NO

### DON'T MISS OUT

#### Step 1

click on this link and register your interest with Cinapsis the provider of the EeRS platform  
[Takes 2 minutes]

['Registration of interest'](#)

#### Step 2

update/start your DSPT declaration.

Not done one go to

[Quality in Optometry - Welcome](#)

All the support you need is there, and the toolkit is submitted for you direct to NHS Digital

Please Complete ASAP

#### Step 3

**Please** look out for emails from Cinapsis.  
Then sign your DPP [data protection protocol agreement] and complete onboarding.

**Thank you for your engagement**

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#### Quotes from Onboarded Practices

“Registering and onboarding my practice for the EeRS was simple and straight forward.”  
“Reading, completing, signing, and returning of the forms needed was very easy, and only took a short time.”

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Are you an optometrist working in a practice?  
then you will be onboarded through the practice[s] you work at.

Please **ask your employer** to follow the easy steps.

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Want to know more.  
visit our websites.

[Birmingham LOC \(loc-online.co.uk\)](#)

[Solihull LOC \(solihull-loc.co.uk\)](#)

[EeRS \(loc-online.co.uk\)](#)