

You have been referred for cataract surgery. What happens next?



Meet *Dora*: your helpful
automated voice assistant



After you have been referred for cataract surgery, you will receive an SMS text message with the date and time of your call. You can expect your call to take place within 5 days of referral being received.



Dora, our automated telephone assistant, will gather your medical history and preferred hospital for treatment. *Dora* will call from 02380010744



Dora will share your information with your chosen hospital or clinic, who will follow up with you.

What should I do next?

Step 1:

Visit the website via the link or by scanning the QR code below
<https://www.hantsiow.icb.nhs.uk/cataracts>

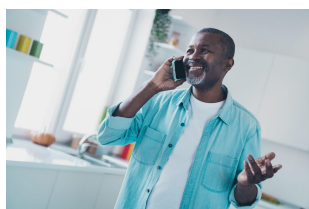


Step 2:

Consider your options:
1. Which hospital would you like to visit for your treatment
2. The options available to you will include distance from your home and waiting times

Step 3:

Save:
02380010744 as “Dora” in your mobile phone list of contacts



Step 4:

Instead of waiting for Dora to call you. **You can call Dora 48-hours ahead of your scheduled call.** Simply dial 02380010744 using the phone number you provided to your optician

Have you had your surgery?

Remember to visit your optician 6-8 weeks for a vision check after your surgery



Name of the optician practice you were seen:



Contact number of the optician practice:



Schedule an appointment after your surgery