LOC suggested commentary when rejecting requests for additional data, such as repeat IOP, Visual Fields or Imaging as part of a glaucoma suspect referral

We understand your request for additional data is intended to support patient care, but we would like to highlight that the requested investigations fall outside the scope of the NHS General Ophthalmic Services (GOS) contract.​

Historically, a locally commissioned service funded these additional tests, however, Hampshire's ICB chose to decommission this service on 31 March 2025. As a result of this change, we can no longer provide this data as part of routine NHS-funded care. If these assessments are still required by secondary care, they would need to be:​

- Commissioned as a separate NHS-funded pathway.

or​;

- Charged privately to the patient: an option that is neither fair nor equitable, as it risks limiting access for those unable to afford the cost.​

This creates challenges for primary care optometrists as they are left explaining to patients why the request cannot be fulfilled under NHS arrangements. To avoid confusion and ensure consistent messaging, we kindly ask that these requests cease with immediate effect unless appropriate commissioning is in place.