



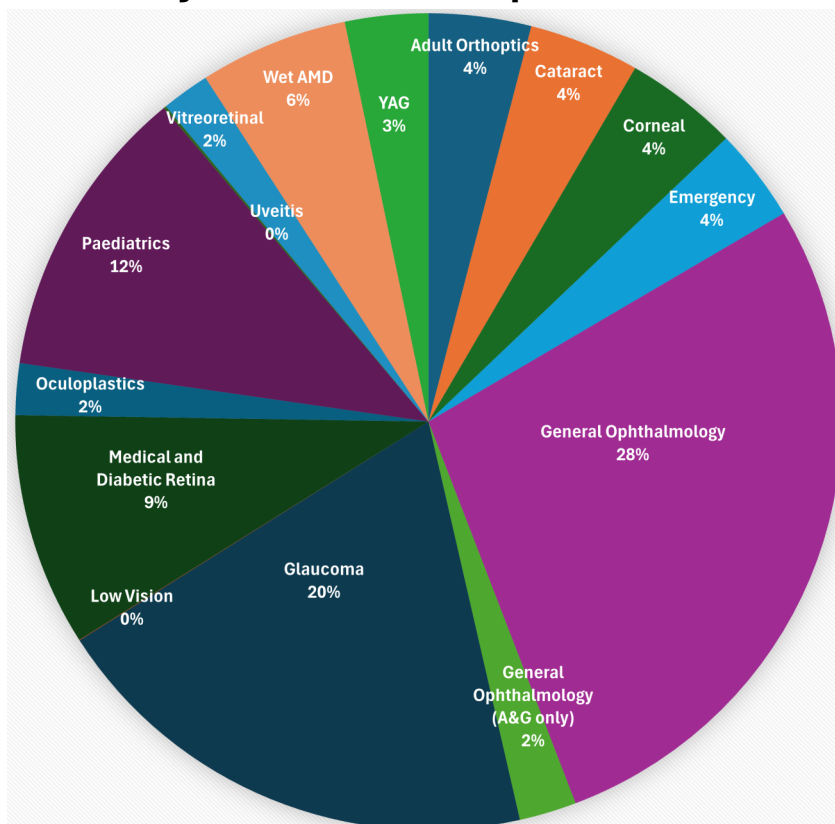
## EeRS News Update – Winter 2024

On behalf of the Black Country ICB and your four Black Country LOCs we hope all practices, performers and support staff have a wonderful festive break and wish you a new year filled with health, happiness and success.

### A big Thank You:

- To the 213 Practices who have sent their referrals via Cinapsis EeRS in the last year.
- To the 84% of Black Country practices signed up to the Cinapsis EeRS Platform in 2024
- For the 3,968 referrals that were sent via Cinapsis in the Black Country in the last Quarter.

### Analysis of EeRS Cinapsis Referrals



### Commonest pathways

The largest referral volumes, after General Ophthalmology were Glaucoma, Paediatrics and Medical retina.

These are specialities already targeted for workforce development by the LOCs and there are ongoing discussions within local eyecare networks as to how Primary Care Optometry can help reduce pressures on secondary care by reducing referrals.

### % of Rejected & Returned Referrals

2% were returned requiring additional information.

4% were returned with advice recommending alternative services.

1.5% were rejected as the patient was already under the eye clinic.

Your LOCs are planning further CPD on referrals and referral pathways for 2025 that will also provide helpful guidance on EeRS and give the opportunity for any queries and questions you may wish to raise.

### Not Yet Signed up For EeRS on Cinapsis?

Sign up is very easy and there is a vast amount of online training and help on how to use the service for both clinical and support staff. Practices should sign up to use the EeRS system **now** by onboarding your practice at

<https://cinapsissurvey.typeform.com/to/NKb4NaTv>.

For more information about EeRS and online versions of all forms and links please go to our regional website EeRS page [www.loc-online.co.uk/heartofwestmidlandsoc/eers/](http://www.loc-online.co.uk/heartofwestmidlandsoc/eers/)

