

REFERRALS CONTACT LIST

Referring clinician must contact the relevant department to discuss the case with Ophthalmologist prior to referral

All patients must be accompanied by a referral letter otherwise, at some hospitals, they will be sent to A & E first, which could delay treatment.

LOCATION	HOSPITAL & ADDRESS	TEL NO	FAX NO	OPENING HOURS	EMAIL ADDRESSES AND OTHER INFORMATION
Aylesbury	Stoke Mandeville Mandeville Road, Aylesbury, HP21 8AL	01296 315939	01296 315037	Mon - Fri 9:00 - 17:00, Sat & Sun 10:00 - 16:00	<ul style="list-style-type: none"> • Buc-tr.buckseyecas@nhs.net • Doctor on call 24 hours every day except Xmas day
Bedford	Bedford (South Wing) Kempston Road Bedford MK42 9DJ	01234 792643	01234 792086	Mon - Fri 9:00 - 17:00	<ul style="list-style-type: none"> • Out of hours, ring L & D ophthalmologist on call 01582 491166
Cambridge	Addenbrooke's Hills Road Cambridge CM2 0QQ	01223 217778	01223 217968	Mon - Fri 8:15 - 21:00	<ul style="list-style-type: none"> • For emergencies, email add-tr.emergencyeye@nhs.net Mon to Fri, 9 to 4. Outside these hours, phone on-call ophthalmologist if immediate triage needed • For wet AMD email add-tr.amd@nhs.net if emergency treatment is needed • Patients can call 01223 217778 • Advice & guidance (for Optoms only), Mon to Fri, 9 to 5: Call 01223 254444, leave a message, they will call you back or email add-tr.optomadvice@nhs.net • All other referrals (including "soon" conditions like branch retinal vein occlusions) should still go via GP; direct cat referrals come directly to box 86 by post.
CHEC	Community Eyecare, Cataract and Surgical Centre, Unit 42B, Intu Shopping Centre, 83-87 High Street, Watford, WD17 2UB	01923 919406 Clinical Helpline 0330 100 4753 Patient Helpline (bookings, etc): 0330 100 4730	01772 703 588	8am till 6pm, Monday to Friday	<ul style="list-style-type: none"> • chec.watford@nhs.net • Advice and guidance: advice.chec@nhs.net • Please also use your normal CHEC login portal. • There is a wet AMD referral pathway: chec.wetamd@nhs.net • Website: www.communityeyecare.co.uk • Non-urgent matters WITHOUT px details, such as portal registration: engagement@chec.uk
Enfield	Chase Farm 127 The Ridgeway Enfield, Middx EN2 8JL	020 8375 2328	020 8363 8184	Mon - Fri in community, Saturday in clinic	

Harlow	Princess Alexandra Hamstel Road Harlow Essex CM20 1QX	01279 827391 Ext 3018 Or 3090 Direct line: 01279 827158 (Switchboard: 01279 444455)	NO LONGER ACCEPT FAXES	9am-5pm Mon to Friday (excluding bank holidays). Outside of these hours, for PAH referrals, please CLICK HERE for advice.	<ul style="list-style-type: none"> Do not send to the hospital without speaking to someone in the eye dept. Phone or Email: tpa-tr.ophtalmology@nhs.net Urgent cases to be booked in: <ul style="list-style-type: none"> Retinal detachment/Retinal tears Cornea ulcer and perforations/laceration Trauma Herpes Keratitis Acute diplopia Sudden loss of vision Scleritis Acute closed angle glaucoma Uveitis Send to email: <ul style="list-style-type: none"> Wet AMD Vein Occlusions Proliferative DR Please send dry eye, blepharitis, chalazion, floaters, episcleritis to the nearest MECS Patients with wet AMD should either be sent into A&E or the optometrist should telephone the department first on 01279 827158, or try 01279 827 391 extn 3018 or 3090
Herts Vision Loss	Unit A3, Weltech Centre The Ridgeway Welwyn Garden City AL7 2AA	01707 324680			<ul style="list-style-type: none"> Delivering services and support for the visually impaired in the community and at hospitals Email: office@hertsvisionloss.org.uk Web: hertsvisionloss.org.uk
Luton and Dunstable	Luton and Dunstable Lewsey Road Luton Bedfordshire LU4 0DZ	01582 718320 Bleep: 888	01582 718418	Mon - Fri 9:00 - 12:00 and 14:00 - 16:30	<ul style="list-style-type: none"> Secure email: LDOphthalmology@nhs.net After 21:00, go to A&E or MEH . “Acute” and “Emergency” referrals via your nhs.net email: L&D Urgent Eye Clinic: ldh-tr.acute.eyeclinics@nhs.net (please note this is only accessed during weekday working hours). For all OTHER non-acute referrals, please continue to use ldophthalmology@nhs.net For Wet AMD fast-track referrals, please also use ldophthalmology@nhs.net and write in the subject header: “Wet AMD Fast Track Referral” and mark it for the attention of the “AMD co-ordinator” For the direct access cataract shared care pathway, please continue to use ldh-tr.ldcataractreferrals@nhs.net
		01582 491166		Mon - Fri 17:00 - 21:00, w/ends & BH	

Milton Keynes	Standing Way Eaglestone Milton Keynes MK6 5LD	01908 243011 Ex 2829	01908 243714	Mon - Fri 9:00 - 17:00.	<ul style="list-style-type: none"> • They hope to have an evening session.
Stevenage	Treatment Centre Lister Hospital Coreys Mill Lane Stevenage Hertfordshire SG1 4AB	01438 288266* 01438 288122 Switchboard: 01438 314333	N/A	Mon - Fri 9:00 - 19:30, Sat 9:00 - 12:30.	<ul style="list-style-type: none"> • Referral to the Urgent Eye Clinic <ul style="list-style-type: none"> ○ Sight threatening conditions only ○ Referring clinician should contact the department to discuss the case with Ophthalmologist prior to referral ○ Tel: 01438 288 266 ○ Please identify if the patient is suspected of having COVID-19 during the discussion with the medical team • For urgent referrals to the urgent eye clinic only, email: ophmedicalsecretaries.enh-tr@nhs.net • All routine referrals should go via GP <p>*Optom use only to pre-authorise urgent appointments</p>
Watford	Watford General Vicarage Road Watford WD18 0HB	Medical advice for practitioners: 01923 208 083 - (Mon-Fri 09:00- 16:30)		Mon - Fri 9:00 - 12:00 and 14:00 - 16:00	<ul style="list-style-type: none"> • For URGENT referrals: westherts.eyeclinic@nhs.net The Urgent eye clinic opens Mon- Fri 9:00 -12:00 and 14:00 - 16:30 (last appointment 16.00). This clinic is referral based (they do not accept walk in patients). Patients can be referred via their GP, A&E and opticians. • Admin queries relating to urgent eye referrals: 01923 436 205 (Mon – Fri, 9:00 – 16:30) • For routine referrals: westherts.ophtalmology@nhs.net • For rapid access AMD referrals: westherts.amd@nhs.net AMD Coordinator: 01923 436 607
London	Moorfields 162 City Road London EC1V 2PD	020 7251 4682		24 hours, 7 days per week	<ul style="list-style-type: none"> • Only refer here when local hospitals' clinics are closed • You MUST phone for prior approval before sending the patient. Please note date & time of call and the name of the person who authorised your referral.
London	Western Eye Hospital Marylebone Road London NW1 5QH	0203 312 3245			<ul style="list-style-type: none"> • Open for emergency/urgent referrals only • Still doing emergency surgery as needed • Please call or email prior to referral (Phone call preferable if super urgent) <ul style="list-style-type: none"> ○ Email: ophthalmologyadvice.imperial@nhs.net ○ Tel: 020 3312 5791 (08:00 to 20:00, Mon to Fri)