**L&SC Services to Support Patients with Sight Loss**

The following pages detail the Low Vision, ECLO, Voluntary and Statutory services available in different parts of Lancashire & South Cumbria.

*None of these resources require someone to be registered Sight Impaired / Severely Sight Impaired in order to receive assistance.*

**Low Vision Service:** A clinically informed evaluation of the impact of sight loss on an individual and identification of a variety of strategies to meet the resulting challenges. Making best use of remaining vision using magnifiers, lighting, visual aids, and sight training strategies.

**Eye Clinic Liaison Officer (ECLO):** The link between primary and secondary care clinical services and non-clinical support services for people with sight loss. ECLO’s provide emotional support, practical advice, impartial information, guidance, and advocacy and connect with other community resources.

**Local Council:** Statutory support and rehabilitation via Rehabilitation Officers for the Visually Impaired (ROVIs).

**Voluntary & Community Organisations:** Charities and other groups that provide a wide range of support services.

**National Charities**

|  |  |  |
| --- | --- | --- |
| **Sightline** | Charity based in NW England offering a free telephone-based befriending service designed to reduce loneliness and isolation for anyone living with a visual impairment. | [**sightline.org.uk**](http://sightline.org.uk/) |
| **Guide Dogs** | Support to live actively, independently, and well with sight loss | [**guidedogs.org.uk**](http://guidedogs.org.uk/) |
| **RNIB** | Inspiring people with sight loss to transform their personal experience | [**rnib.org.uk**](http://rnib.org.uk/) |
| **Macular Society** | There is no need to face macular disease alone | [**macularsociety.org**](http://macularsociety.org/) |
| **Glaucoma UK** | Supporting people to live well with glaucoma | [**glaucoma.uk**](file:///C:\Users\Tom\Desktop\LEHN\Low%20Vision%20Group\glaucoma.uk) |
| **Blind Veterans** | Helping blind ex-Service people lead independent and fulfilling lives | [**blindveterans.org.uk**](http://blindveterans.org.uk/) |
| **Deaf Blind UK** | Showing people that there can be a life beyond deafblindness | [**deafblind.org.uk**](http://deafblind.org.uk/) |
| **SeeAbility** | Supporting people who have learning disabilities or autism | [**seeability.org**](http://seeability.org/) |
| **Sense** | For everyone living with complex disabilities | **sense.org.uk** |

**L&SC Services to Support Patients with Sight Loss**

**Barrow-in-Furness and Grange-over-Sands**

|  |  |
| --- | --- |
| **Low Vision Service** | Galloways Low Vision Service  Hosted by Vision Support Barrow & District (VSBD)  Phone: 01229 440556  Location: VSBD Vision Support Centre  67-69 Cavendish Street, Barrow in Furness, LA14 1QD  Also available at Peninsula Medical Centre  Kents Bank Road, Grange-over-Sands, LA11 7DJ  *Ros Killip (Dispensing Optician)*  Referrals via: [galloways.lowvision@nhs.net](mailto:galloways.lowvision@nhs.net)  *Please use Galloways referral form*  *Paediatric Low Vision*   * Contact ‘Sight Advice South Lakes’ (Kendal), or ECLO * Ensure patient is know to paediatric ophthalmology |
| **ECLO** | *Adele Williams (VSBD)*  [adele.williams@vsbd.org.uk](mailto:paul.laing@vsbd.org.uk)  Location: VSBD Vision Support Centre – see above. |
| **Local Voluntary / Community** | Vision Support Barrow and District (VSBD)  [vsbd.org.uk](http://vsbd.org.uk/) |
| **Local Council** | Cumbria County Council Health & Care Services  Phone 0300 303 2704  ROVI: *Martin Ikast* |

**L&SC Services to Support Patients with Sight Loss**

**Kendal area**

|  |  |
| --- | --- |
| Low Vision Service | Galloways Low Vision Service  Hosted by Sight Advice South Lakes  Phone: 01539 769055  Location: The Bradbury Centre  116 Highgate, Kendal, LA9 4HE  *Jonathan Deegan (Optometrist) and*  *Tim Ward (Assistive Technology Officer at SASL)*  Referrals: [galloways.lowvision@nhs.net](mailto:galloways.lowvision@nhs.net)  *Please use Galloways referral form*  *Paediatric Low Vision:*   * Contact ‘Sight Advice South Lakes’ as above, or ECLO. * Ensure patient is know to paediatric ophthalmology |
| ECLO | *Sarah Stoddard (SASL)*  [sarah@sightadvice.org.uk](mailto:sarah@sightadvice.org.uk)  Location: Westmorland General Hospital or SASL - see above. |
| Local Voluntary / Community | Sight Advice South Lakes – see above  [sightadvice.org.uk](http://sightadvice.org.uk/) |
| Local Council | Cumbria County Council Health & Care Services  Phone 0300 303 2704  ROVI: Martin Ikast |

**L&SC Services to Support Patients with Sight Loss**

**Lancaster & Morecambe**

|  |  |
| --- | --- |
| **Low Vision Service** | Galloways Low Vision Service  Phone: 01524 414846  Location: ‘Brew Me Sunshine’, 12 Victoria Street  Morecambe, LA4 4AH  *Claire Kinley (Optometrist)*  Referrals: [galloways.lowvision@nhs.net](mailto:galloways.lowvision@nhs.net)  *Please use Galloways referral form*  *Paediatric Low Vision*   * Contact Galloways as above, or ECLO * Ensure patient is know to paediatric ophthalmology |
| **ECLO** | *Sharon Thomas (Galloways)*  [sharon.thomas40@nhs.net](mailto:sharon.thomas40@nhs.net)  [sharon.thomas@galloways.org.uk](mailto:sharon.thomas@galloways.org.uk)  Location: Royal Lancaster Infirmary + Galloways – see above |
| **Local Voluntary / Community** | Galloways – see above  [Galloways.org.uk](http://galloways.org.uk/) |
| **Local Council** | [Lancashire County Council Sensory Impairment Team](https://www.lancashire.gov.uk/health-and-social-care/living-with-a-disability/living-with-sensory-loss/)  Tel: 03001236720  csc.acscustomerservices@lancashire.gov.uk |

**L&SC Services to Support Patients with Sight Loss**

**Preston & Chorley**

|  |  |
| --- | --- |
| **Low Vision Service** | **Adult and Paediatric Low Vision Service at**  **Lancashire Teaching Hospitals Trust**  Locations: Royal Preston and Chorley District Hospitals  (Also at Avenham Health Centre for Paediatrics)  *Razia Choksi (Orthoptist)*  Internal Referrals & Contact : [OrthopticsLVA@lthtr.nhs.uk](mailto:OrthopticsLVA@lthtr.nhs.uk)  Referral from Primary Care via standard referral pathway  **Adult Low Vision Services at Galloways & Optical Practices**  **Galloways Preston**  Phone: 01772 744148  Location: Howick Park Avenue, Preston, PR1 0LS  **Galloways Chorley**  Phone: 01257 275160  Location: 1A Farrington Street, Chorley, PR7 1DY  *Claire Kinley (Optometrist)*  Referrals: [galloways.lowvision@nhs.net](mailto:galloways.lowvision@nhs.net)  *Please use Galloways referral form*  **Low Vision Service** **in Optical Practices** – *see list attached* |
| **ECLO** | *Paula Haughton & Nicola Smith (Galloways)*  [paula.houghton2@nhs.net](mailto:paula.houghton2@nhs.net)  [paula.houghton@galloways.org.uk](mailto:paula.haughton@galloways.org.uk)  [nicola.smith244@nhs.net](mailto:nicola.smith244@nhs.net)  Lancashire Eye Centre + Galloways – see above |
| **Local Voluntary / Community** | Galloways – see above  [Galloways.org.uk](http://galloways.org.uk/) |
| **Local Council** | [Lancashire County Council Sensory Impairment Team](https://www.lancashire.gov.uk/health-and-social-care/living-with-a-disability/living-with-sensory-loss/)  Tel: 03001236720  csc.acscustomerservices@lancashire.gov.uk |

**L&SC Services to Support Patients with Sight Loss**

**Preston & Chorley**

**List of Primary Care Optical Practices offering Adult Low Vision Services**

**Preston**

**Ryan Eyecare**

55 Tithebarn Street

PR1 1DJ

01772 250154

**Bamber Bridge**

**Spectacle Factory**

Unit A, Dewhurst Row

01772 312213

**Leyland**

**Eyesentials**

70 HOUGH LANE

LEYLAND

LANCASHIRE

PR25 2YB

**Longridge**

**Stephen Taylor Opticians**

13 BERRY LANE

LONGRIDGE

PRESTON

LANCASHIRE

PR3 3JA

**See also practices in Blackpool and Fylde Coast which offer the same service**

**Additional Resource (non-commissioned):**

UCLAN Eye Health Clinic

Low Vision Aid Assessments available for a nominal fee

Contact Hannah Ward (Clinic Co-ordinator)

01772 89 1900

EyeClinic@uclan.ac.uk

**L&SC Services to Support Patients with Sight Loss**

**Pennine Lancashire & Blackburn with Darwen**

|  |  |
| --- | --- |
| Low Vision Service | **Primary Eyecare Adult Low Vision Service** - [link](https://www.loc-online.co.uk/pennine-lancashire-loc/information-for-patients/enhanced-services/)  Locations: multiple primary care optical practices – [link](https://www.loc-online.co.uk/pennine-lancashire-loc/wp-content/uploads/sites/44/2021/02/east-lancashire-low-vision-service.pdf)  Practitioners: Primary Care Optometrists  Referrals: Direct from ELHT to individual practices. Patients can be referred by other clinicians or self-present.  **Adult and Paediatric Low Vision Service at**  **Royal Blackburn & Burnley General Hospitals**  *Zakir Ghanchi (Orthoptist)*  Also caters for people with learning difficulty and those who need hospital transport. Refer via usual routine pathway stating diagnosis and reason LVA is required in HES. |
| ECLO | *Jenny Molineux (RNIB) [Maternity leave from 13th April 2022]*  Royal Blackburn & Burnley General Hospitals  [jenny.molineux@nhs.net](mailto:jenny.molineux@nhs.net)  [jenny.molineux@rnib.org.uk](mailto:jenny.molineux@rnib.org.uk)  Please use RNIB Referral form, or letter detailing similar.  *For interim cover use:*  rnib.[ecloblackburnand](mailto:rnib.ecloblackburnand%20burnley@nhs.net) [burnley@nhs.net](mailto:burnley@nhs.net) |
| Local Voluntary / Community | ELVIN (Accrington & District Blind Society)  [accringtonblindsociety.org.uk](http://accringtonblindsociety.org.uk/)  Blackburn and District Blind Society  [bbsoc.org.uk](https://www.bbsoc.org.uk/)  Burnley & District Society for Blind & Visually Impaired  Contact Mark Procter  [mbprocter@hotmail.co.uk](mailto:mbprocter@hotmail.co.uk) *or* 07902 192066 |
| Local Council | [Blackburn w Darwen Council Sensory Impairment Team](https://www.blackburn.gov.uk/disability-support-and-independent-living/visual-impairment)  [Lancashire County Council Sensory Impairment Team](https://www.lancashire.gov.uk/health-and-social-care/living-with-a-disability/living-with-sensory-loss/)  Tel: 03001236720  csc.acscustomerservices@lancashire.gov.uk |

**L&SC Services to Support Patients with Sight Loss**

**West Lancashire**

|  |  |
| --- | --- |
| **Low Vision Service** | **Adult and Paediatric Low Vision Service at**  **Southport and Ormskirk Hospital Trust**  Locations: Southport & Formby DGH & Ormskirk DGH  Phone: 01704 704969  *Mr Anthony Hanlon (Optometrist)*  *Dr Columba Scallan (Optometrist)*  Referrals: [soh-tr.patientaccess@nhs.net](mailto:soh-tr.patientaccess@nhs.net)  Also copy in the clinicians:  Karen Knowles [kknowles@nhs.net](mailto:kknowles@nhs.net) (Lead Orthoptist)  Columa Scallan [c.scallan@nhs.net](mailto:c.scallan@nhs.net) (Optometrist)  Tony Hanlon [anthony.hanlon1@nhs.net](mailto:anthony.hanlon1@nhs.net) (Optometrist)  Please provide a letter or use Galloways referral form |
| **ECLO** | *Debbie Williams (RNIB)*  [debbie.williams@rnib.org.uk](mailto:debbie.williams@rnib.org.uk)  Please use RNIB Referral form, or letter detailing similar. |
| **Local Voluntary / Community** | Galloways  [Galloways.org.uk](http://galloways.org.uk/) |
| **Local Council** | [Lancashire County Council Sensory Impairment Team](https://www.lancashire.gov.uk/health-and-social-care/living-with-a-disability/living-with-sensory-loss/)  Tel: 03001236720  [csc.acscustomerservices@lancashire.gov.uk](mailto:csc.acscustomerservices@lancashire.gov.uk)  [Sefton Council](https://www.sefton.gov.uk/social-care/adults/) |

**L&SC Services to Support Patients with Sight Loss**

**Blackpool, Fylde & Wyre**

|  |  |
| --- | --- |
| **Low Vision Service** | **N-Vision Low Vision Centre** – [link](file:///C:\Users\Tom\Desktop\LEHN\Low%20Vision%20Group\nvision-nw.co.uk\low-vision-centre)  Phone: 01253 362696  Location: Bosworth Place, Squires Gate, Blackpool, FY4 1SH  *Brian Casey (Low Vision Practitioner & Tech advice)*  *Stephanie Beasley (Low Vision Practitioner)*  Referrals by phone.  *Maria Kirkland – Community Services Manager*  [maria@nvision-nw.co.uk](mailto:maria@nvision-nw.co.uk)  Also at participating **Optical Practices** – *see list attached*  *Paediatric Low Vision*  Ensure children with low vision are known to paediatric ophthalmology and connected to the ECLO. |
| **ECLO** | *Linda Sethi (N-Vision)*  [*Linda.sethi@nvision-nw.co.uk*](mailto:Linda.sethi@nvision-nw.co.uk)  *or*  [linda.sethi@nhs.net](mailto:linda.sethi@nhs.net)  N-Vision and Blackpool Victoria Hospital, FY3 8NR. |
| **Local Voluntary / Community** | N-Vision[nvision-nw.co.uk](file:///Users/Tom/Desktop/LEHN/Sight%20Loss%20+%20Low%20Vision%20Group/nvision-nw.co.uk)  **The Princess Alexandra Care Home:** dedicated care and support for visually impaired people Tel: 01253 403091  **Care Givers Service:** high quality specialist home support that encourages independence and wellbeing  Tel: 01253 362685/403091 |
| **Local Council** | **Blackpool Council - Sensory Impairment Team**  Tracy Elliott Rehabilitation Officer Vision Impairment  [tracy.elliott@blackpool.gov.uk](mailto:tracy.elliott@blackpool.gov.uk) Tel: 01253 477757  Tracey Stott Sensory Needs Officer  [tracey.stott@blackpool.gov.uk](mailto:tracey.stott@blackpool.gov.uk)  **Fylde & Wyre Councils – via Lancashire County Council**  [Lancashire County Council Sensory Impairment Team](https://www.lancashire.gov.uk/health-and-social-care/living-with-a-disability/living-with-sensory-loss/)  Tel: 03001236720  [csc.acscustomerservices@lancashire.gov.uk](mailto:csc.acscustomerservices@lancashire.gov.uk) |

**L&SC Services to Support Patients with Sight Loss**

**Blackpool and Fylde Coast**

Primary Care Optical Practices offering Low Vision Services

**Blackpool**

**Woodhouse Opticians**  
62-64 HIGHFIELD ROAD  
BLACKPOOL  
LANCASHIRE  
FY4 2JF

01253 341955

**Wooding Opticians**

101A RED BANK ROAD  
BISPHAM  
BLACKPOOL  
FY2 9HZ

01253 353423

**Lytham St Annes**

**Thompson & Hardwick**

27 PARK STREET  
LYTHAM ST. ANNES  
FY8 5LU

01253 794522

**See also practices in the Preston area which offer the same service**

**Thornton-Cleveleys**

**G R Hardwick (Optometrist)**

16 ROSSALL ROAD  
THORNTON-CLEVELEYS  
LANCASHIRE  
FY5 1AP

01253 853030

**Specsavers Cleveleys**

83 VICTORIA ROAD WEST

CLEVELEYS

FY5 1AJ

01253 864130

**Garstang**

**Clare & Howard**

21 HIGH STREET  
GARSTANG  
PRESTON  
LANCASHIRE  
PR3 1FA

01995 602014

**Montgomery & Burrows**  
56 HIGH STREET  
GARSTANG  
PRESTON  
LANCASHIRE  
PR3 1FA

01995 605354